

Easiest Way To Ship Equipment To Northern Tails Sharpening

Shipping your stuff out to be sharpened isn't that difficult, only the first time because you don't know what to expect. Most of our customers prefer shipping for a couple reasons.

1. You know when the box left, and you almost know when its coming back, your not waiting on someone to schedule you and show up to sharpen your stuff.
2. We are a safe choice. We are groomers and know how your stuff is suppose to cut AFTER its sharpened because we have to use it in our shop as well. We can answer any questions about grooming or tools. We have been sharpening grooming tools exclusively since 1995, no salons, no barbers, no saw blades.

The first thing is go to our website and go to the "Mail-in sheet and Price" page, the third page down.
<http://www.northerntails.com/mailinsheetprices.html>

Here you will find all our prices and what we sharpen and don't sharpen. We fix clippers, and those are list there as well. Read the entire page, its long, but the information is valuable to your success.

Half way down that page is a "Mail-in Sheet" It is used to inventory your box on what you have inside. We don't need you to list every item, but list how many blades, how many shears, ect. If the number of items isn't the same as you indicated when you shipped, we will call you and take pictures for insurance.

If you don't have a printer or are working off your phone, right below the PDF of the "Mail-in Sheet" there is a list of information that we need to complete your profile in our database and sharpen your order. Write this information on a sheet of paper and put it in the box with your stuff. We need a phone number on the sheet in case we have issues and need to call you. Don't forget.

PACKING YOUR STUFF

Two ways to do this. If you have a cardboard blade box for your blades you just load the box up and secure the lid with rubber bands or tape. Put the blade box inside a bigger box for shipping Putting them in the blade box sideways you can get 28 blades in the box. Using a plastic blade carrier or box can break teeth.



What do you do if you don't have a blade box? You wrap the blades INDIVIDUALLY with bubble wrap or heavy newspaper, do not put all of them in a bag and wrap the bag. They will bang into each other and break all the teeth off of them.

After you either filled your blade box, or wrapped your blades, you get a shipping box to ship them in. You can find a small brown box anyplace or get a box from the post office, They are free you just pay the shipping. We ship back to you in a "REGIONAL A " box, which has plenty of room for blades and shears.

After you've got your shipping box and are ready to fill it with your stuff, you will need some bubble wrap or Walmart bags for filling up the empty spaces in the box. Here is a box that has items already put into it.



This box has a blade box, or your pile of blades INDIVIDUALLY wrapped in bubble wrap or thick paper. Some shears that have the blades held closed with rubber bands, and they are wrapped in bubble wrap as well. There is also a clipper in the box. It is wrapped well in bubble wrap and secured in the box also.

Do you see all that empty space in the box??? This is what you have to fill with bubble wrap or Walmart bags to keep your stuff from bouncing around during the trip to us. If the box isn't pack well, your stuff can get damaged. Make sure your paperwork is inside then tape the box closed. One strip of tape down the middle, and one on each side of it to hold the box closed. Same for the bottom of the box.

GETTING POSTAGE

Two ways you can do this. Most of our regular mail-in customers have "Stamps.com". It's an online shipping program that lets you get postage for about anything. You go there and register, and it has an address book you can insert addresses in. When using this app, you may not have to go to the post office.

To use this software, you only need to know the weight of your box. You can get that by holding your box and step on your bathroom scale, then set the box down, the difference in weight is the weight of your box. Get on the computer, the instructions are clear on how to construct and print a label, then trim the label and tape the label to your box.

Take the box to work. When the mail person brings your mail, you hand them your box, easy peazy. This technique is used by groomers who mail regularly, they have a system for doing this. Instead of handing the box to the mail person, they may just get the postage online ahead of time and just drop the box off at the post office. When you have the postage, there is no waiting in line, just set the box on the counter and tell them the postage is already on it.

For a first time sender, we recommend this. Pack your box like we explained, put your paperwork inside, pack as much packing inside to keep stuff from moving around, and tape it shut. **PUT YOUR COMPLETE RETURN ADDRESS IN THE CORNER OF THE BOX.** Never ship anything without a return address.

You can print out the "Mail-in Sheet", that has a label it prints along with the inventory sheet. Tape that to the box. If you can't print the Mail-in Sheet, write our address on the top of the box where your return address is. Your ready to ship. Now take this box to the Post Office, UPS, or FedEx, or how ever your going to ship. Wait in line until they call you, they will weigh the box and charge you for the postage. Make you ask for insurance if you feel stressed about shipping. After a few times you wont stress out about it anymore. Always get insurance on your stuff. **ANY QUESTIONS, OR IF YOUR UNCLEAR ABOUT ANYTHING, CALL US BEFORE YOU DO SOMETHING.** Here is our address:

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